

SO YOU WANT TO BUY A ROUTER?

Buying a router depends on your needs, ask yourself do you want faster Wi-Fi speeds or whole home connectivity?*

You don't need to break the bank to get a quality router, look at your needs and the tech specs to determine what router is right for you.

Mesh VS Traditional Router

Mesh Routers will cover your whole home and usually contains a main unit and additional satellite units.

Traditional routers are what most consumers are familiar with. They are stationary and plug into your ONT and provide Wi-Fi.

What to look for in a Router

Read the technical specs, look for WAN speeds that say rate limits 10/100/1000.

By looking at these specs you can guarantee your router will handle your speed package.

For example, a 100M WAN port will only be able to handle 100M, so if you have a 500M package look for a WAN that can do up to 1000M

WAYS TO PAY YOUR BILL

[Online at billpay.fiberhawk.com](http://billpay.fiberhawk.com)

By Phone: 765-922-7916

Using our eBill Mobile App



Android



Apple



When logging into eBill Mobile do not click Register, your account is already registered. Username is your email and password is Password. (you will change your password at first login.)

Contact Us



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214 S Washington St.
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**Go Further
Go Faster
Go Fiber**



SETTING UP YOUR ROUTER

Follow the steps below to set up your new router

- 1** Turn off or unplug your ONT for 30 seconds*
- 2** Plug the yellow cable into your router's internet/WAN port
- 3** Follow your router's app or instruction manual to complete setup

ONTs we provide



***ATTENTION!**

DO NOT UNPLUG THE GREEN OR BLUE TIPPED CORD!
this is your fiber line, unplugging this cord will affect your service

Router Support Links

- [NETGEAR Support](#)
- [TP-Link Product Support](#)
- [Linksys Official Support](#)
- [ASUS Official Support](#)
- [eero Help Center](#)

***DISCLAIMER**

We do not guarantee Wi-Fi speeds, every router will have different Wi-Fi speed capabilities. Check the Tech Specs when shopping for a router for your specific needs.

We will charge a service fee if you require help setting up your own router.

WHEN TO CALL

- 01** If you see any red lights on your ONT or missing lights
- 02** If your router doesn't have internet connection after going through the setup steps.*

